

Library Hours

Monday to Thursday 9:00 am - 8:30 pm Friday and Saturday 9:30 am - 5:00 pm 1:00 pm - 5:00 pm *Sunday from Sept.-May

*Sunday hours begin after Labour Day weekend and finish on the Sunday before Mother's Day.

Statement of Financial Activities

For the year ended December 31, 2018

Operating revenue

Municipal contribution	\$2,190,344
Provincial grant	92,828
Library fines and fees	19,720
Photocopying/printing	35,395
Special projects/ Donations	10,501
Appropriation from reserves	27,841
Total revenue	\$2,376,629

Operating expenditure	
Salaries and wages	\$1,245,512
Benefits	\$323,260
Library materials	233,448
Library supplies and services	127,567
Building maintenance	120,649
Utilities	108,882
Administration	44,792
Photocopier	7,171
Professional development	13,213
Promotions & Programs	13,635
Special Projects & Capital Repairs	138,500
Appropriation to reserves	0
Total Expenditure	\$2,376,629

Funding gratefully acknowledged from:

The City of Cornwall

Ontario Ministry of Tourism, Culture and Sport

In-House fundraising:

Book Store Volunteers The Library Angels Program





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2018 Annual Report

Message from the CEO

Cornwall Public Library members now have more choice of formats and services than ever before! This year the Library focused on enhancing the overall customer experience by introducing:

- Automatic renewal of library items, no more worrying about due dates and overdue fines!
- RFID self-checkout stations a popular option for those in a hurry.
- A new streaming service featuring movies, TV series, audiobooks and a comprehensive music library.
- Upgraded public Internet service.



 New technology programs like 3D printer workshops. shops for youth, and virtual reality teen programming.

coding work-

The library also focused on enhancing services to families by refurbishing the Youth and Children's department with new furniture, flooring and bright, inviting colours. New spaces were created for a giant Chess set and Lego table.

A new Youth and Families section was added

to the

library's website. It features program and movie schedules, e-resources for children and youth, online booking for class visits and useful resources for parents.

The library thrives on community partnerships for quality programming and 2018 was no exception. We offered over 1,000 programs and provided meeting space for many interest groups which help reduce social isolation. The Summer Movies program was again a fan favourite. We hope to see you at your Cornwall Public Library soon!

Dawn Kiddell, CEO and Chief Librarian









Milestones 2018

20 years	Suzie Mayotte Leblanc, Senior Circulation Clerk
20 years	Annette Poitras, Processing Clerk
10 years	Chantal Comtois, Circulation Clerk
15 years	Pierre Dufour, Programs and Communications Coordinator
5 years	Chelsea Jodoin, Youth and Children's Services Clerk
1 year	Leslie Corbay, Youth and Children's Services Manager
1 year	Patrick Lefebvre, Circulation Clerk

Volunteers: we couldn't do it without you!

Bookstore volunteers who raise funds for the library's special projects,

Program volunteers who share their time and expertise with the community,

The Cornwall Room genealogy and local history volunteers,

to those who are unable to visit.



Our Community Partners

ACFO de SDG Apples & Art Studio Tour Au Diapason - Cliff Labre (Chess Tutor) CCVS - Art Exhibition Centre ON y va City of Cornwall, Emergency Management Services Compassionate Canines Cornwall Community Police Services Early ON Centre Eastern Ontario Health Unit Les Écrilibristes The Forum - David Rawnsley Genéalogie et Archives Saint-Laurent Heritage Cornwall Les Mille-feuilles Ontario Early Years Centre Partir d'un bon pas Le réseau de soutien à l'immigration francophone de l'est de l'Ontario SASS - Sexual Assault Support Services St. John Ambulance Therapy Dog Program St. Lawrence River Institute of Environmental Sciences Transition Cornwall + Yoga Youth - Shirley Warner & Kevin O'Rourke



Summer Reading Program Sponsors

Astro Printing Service City of Cornwall, Civic Complex City of Cornwall, Cornwall Transit



A huge thank you to all of our library volunteers...

Visiting Library Service volunteers who bring the library

2018 by the Numbers



211,175 in person visits



227,623 website visits



2.538 new members registered



29,398 registered members



12,982 people attended library programs



18,373 information questions asked



23,996 computer reservations



22,817 wireless access

Board of Directors

James Sallie, Chair Syd Gardiner, Vice Chair Kathleen Bergeron, Director Christianne Godard, Director Jennifer R. Jarvis, Director Jordan Ann Kevan de Haan, Director Councillor Claude McIntosh, Director William John Roddy, Director Pierre Paul Samson, Director

Dawn Kiddell, Secretary / Treasurer Russell Abraham, Recording Secretary

Library Senior Management Team

Dawn Kiddell, CEO and Chief Librarian Russell Abraham, Business Services Manager Sonja Irving, Adult and Teen's Services Manager Leslie Corbay, Youth and Children's Services Manager

Stephanie McMartin, IT and Technical Services Manager

Pierre Dufour, Programming and Communications Coordinator