

## JOB DESCRIPTION

### **BUSINESS SERVICES CLERK**

| <b>DEPARTMENT:</b> BUSINESS SERVICES | <b>REPORTS TO:</b> BUSINESS SERVICES MANAGER |
|--------------------------------------|--|
| CLASSIFICATION: CLERK VI             | DIRECT REPORTS: 0                            |

#### JOB SUMMARY

Initiates and processes purchase orders; maintains supplies inventory; performs cash functions; produces advanced promotional and business materials using desktop production software.

| PRIMARY RESPONSIB | ILITIES  |
|-------------------|--|
| Financial         | Under the direction of the Business Services Manager enters Accounts Payable and Accounts Receivable data. Collects reports and cash from departments, prepares cash receipts, makes deposits, and balances accounts.  |
| Production        | Produces business and promotional documents for the library using Microsoft Office Suite and other production software.  |
| Supplies          | Maintains inventory for business and janitorial supplies. Makes purchases with approved vendors. Ensures quality of supplies, returns defective supplies. Maintains vendor contact lists. Using the contractor list, schedule and report routine library building maintenance. |

| EDUCATION AND TRAINING            |  |
|-----------------------------------|--|
| Minimum Required                  | On the Job Development                 |
| Business Management diploma or    | Continuous self-learning via webinars, |
| equivalent.                       | training programs, etc.                |
| Bilingual, English and French, an |  |
| asset.                            |  |



# JOB DESCRIPTION

## **BUSINESS SERVICES CLERK**

| EXPERIENCE REQUIREMENTS               |                        |
|---------------------------------------|------------------------|
| Over two years and up to and          | Microsoft Office Suite |
| including four years related          |                        |
| experience in an administrative role. |                        |

| SKILLS AND ABILITIES            |                                |
|---------------------------------|--------------------------------|
| Exceptional attention to detail | Organized & efficient          |
| Excellent communication skills  | Able to multi-task effectively |

| PHYSICAL REQUIREMENTS                   |   |
|---|---|
| Computer and keyboard use               | Frequent sitting, standing, and bending |
| Lifting, pushing, and pulling materials |   |



### JOB DESCRIPTION

#### **BUSINESS SERVICES CLERK**

| ABIDES BY THE CORE COMPETENCIES OF THE ORGANIZATION |   |  |
|---|---|--|
| 1. Organizational Commitment                        | Able and willing to align behaviours with the needs, priorities, and goals of the organization. |  |
| 2. Public Service Champion                          | Provides consistent superior public service, ensures patron needs are recognized and fulfilled. |  |
| 3. Commitment to Learning                           | Recognizes the importance of continuous learning to improve skill level and performance.        |  |
| 4. Flexible /Adaptable                              | Reacts to and adjusts positively to change.<br>Works effectively in a variety of situations     |  |
| 5. Community Perspective                            | Keeps abreast of important trends that impact the library in a community context.               |  |
| 6. Teamwork/Cooperation                             | Achieves common objectives by maintaining collaborative relationships with coworkers.           |  |

#### Employee Statement of Understanding

I have read and understand the job description for my position. I am able to perform all the essential functions for this position and agree to comply with all the policies and standards of conduct. As an employee, I will strive to uphold the mission, vision, and core competencies of the organization to sustain our long-term success.

| Name:      | Date |
|------------|------|
| Signature: |      |